

# Healthy Home Carpet Care

## Thank You

*For having your cleaning needs fulfilled by us!  
We appreciate your confidence and trust.*

If you have any questions about how to care for your carpets, or even how to handle a problem like an unexpected stain, spill, or pet accident, please feel free to call as we are happy to help. Also, if for any reason you are not happy with any part of our service, we will make every effort to remedy the situation immediately.

***If you're pleased with our service, we'd appreciate any referrals to your friends and family. No job is too big or too small.***

## After Cleaning Care

**Immediately following the cleaning of your carpet,  
Some simple precautions should be taken for best results**

- ✓ For health and safety, keep children and pets off cleaned carpet until completely dry
- ✓ Keep traffic to a minimum on the carpet until it is completely dr.  
CAUTION: Walking from a wet carpet onto a hard surface can be very slippery.
- ✓ Do not remove any pads or blocks the cleaning technician may have placed under your furniture until the carpet is completely dry. This will prevent rust spots or stains from furniture legs or metal casters.
- ✓ Drying time may be longer if a Protector was applied after cleaning. Keep traffic to a minimum for 24 hours.
- ✓ Drying times can vary due to a number of factors, i.e., the humidity, the density of your carpet, etc. Ventilation and air circulation will help to reduce drying time. Drying time may vary from four hours under ideal conditions to as much as 24 hours in extreme cold or humid conditions.

*Thank you for choosing us to fulfill your cleaning requirements. Carpet manufacturers recommend hot water extraction cleaning at least every 12 to 18 months for meeting carpet warranty requirements. Carpets in many homes can require cleaning as often as every six months to maintain a healthy environment and beautiful appearance.*

### **Our 100% No-Risk Guarantee**

We want you to be super pleased – in Fact, absolutely delighted with every carpet and upholstery job we do. So every job comes with our risk-free guarantee. What does this mean? Simply this: If you aren't happy with our work, we'll re-clean the area for free. If you're still not happy we will refund your money. Many companies don't guarantee their work, but we do. Nothing is more important than your complete and total satisfaction. We stand behind every job 100%. If you ever have any questions or concerns please contact me right away either at **509-453-2115** or at our web site: **[www.healthyhomeyakima.com](http://www.healthyhomeyakima.com)**

# Tips For Maintaining The Beauty And Extending The Life Of Your Carpet And Fabrics

**Entrance Mats** – Using entrance mats inside and outside of doorways will reduce the amount of soil brought onto your carpet. As much as 75% of the dirt and grime in your carpet is tracked-in soil.

**Vacuuming** – Nothing is more important for maintaining beautiful, long lasting carpet than vacuuming. Dry soil is abrasive and can actually damage carpet fibers, causing accelerated wear. In addition to creating a dingy, poor appearance, it will also diminish the effectiveness of your stain-resistant protective coating. A vacuum with a beater bar will give the best results.

**Professional Cleaning** – Periodically, have your carpet and upholstery professionally cleaned. Most carpet manufacturers recommend hot water extraction as the best method for cleaning carpet, and many require periodic hot water extraction cleaning as a warranty requirement. Do not use do-it-yourself wet shampooing or dry cleaning methods on carpets. They can leave a residue which actually attracts and holds dirt.

**Clean Up Spills Immediately** – See our consumer Household Spotting Guide. When removing spots, always pre-test the spot remover on a hidden area of your carpet or fabric. Apply a small amount and blot it with a clean white cloth. If any color appears on your cloth or you see any color change, do not use the spot remover. After testing, apply the spot remover to your cloth, and then blot it onto the spot. Repeat until the spot is gone. Next, rinse by wetting the cloth with water and blotting it onto the area. Then, with a clean dry cloth, blot dry.

**Carpet And Fabric Protection** – Protector is the perfect solution for protecting your carpets and upholstery from soil and stains. It also helps to extend the life of your carpets and upholstery by making the removal of dirt easier, and by helping restore stain blocking performance for easier food and spot removal.